

SPESIFIKASI TEKNIS

PAKET PENGADAAN : PENGADAAN LAPTOP SUO DI LINGKUNGAN UNIVERSITAS TERBUKA TAHUN 2026

PPK : DIREKTORAT TEKNOLOGI DIGITAL

KODE RUP : 223/RUP-UT/V/2026

No.	Item	Jumlah	Satuan
1	Laptop SUO (Sistem Ujian Online) Universitas Terbuka	912	Unit

Komponen	Spesifikasi Minimal	Identitas Barang yang Ditawarkan
Kelas Perangkat	Laptop kelas bisnis/komersil untuk penggunaan institusi (bukan consumer entry-level)	Laptop Commercial / Commercial Notebook
Prosesor	Minimal Intel Core I5 Generasi ke -13 atau Intel Core 5 120U atau setara/lebih tinggi	Intel Core i5-1334U Processor (Up to 4.60GHz, 10 Cores, 12M Cache)
Memori (RAM)	Minimal 8 Gb DDR4/LPDDR4 (Upgradable) atau minimal 16 GB jika onboard	8 GB DDR5 (Up to 32 GB Memory, 2 x memory slot)
Penyimpanan	SSD NVME PCIe Minimal 512 GB	512 GB PCIe NVMe SSD
Layar	Minimal 14 Inci Resolusi Full HD (1920 x 1080) Panel IPS/WVA Antiglare Kecerahan Minimal 250nits	14 Inch WUXGA (1920 x 1200) 16:10 Panel IPS Acer ComfyView™ LED-backlit TFT LCD 300nits
Berat	Maksimal 1,50kg (tidak termasuk adaptor)	1.38 kg
Konektivitas Wireless	Wifi 6	Wi-Fi 6E
Bluetooth	Minimal versi 5.1	Bluetooth 5.3 or above
Keamanan	TPM 2.0	TPM 2.0
Sistem Operasi	Windows 11 original OEM	Microsoft Windows 11 Home SL
Webcam	HD camera	HD Camera
Biometrik	Fingerprint reader atau biometrik setara	Fingerprint Reader
Port I/O	Minimal : 2 x USB-A, 1 x USB-C, HDMI, Audio Combo jack	- 2 x USB Type A - 2 x USB Type C - 1 x HDMI 2.1 port with HDCP support - 1 x 3.5 mm headphone/speaker jack - 1 x Ethernet (RJ-45) port - 1 x Micro SD Card Reader
LAN	RJ45 built - in atau adaptor resmi (included dalam paket penjualan)	Built-in Ethernet (RJ-45) Port - Gigabit Ethernet
Sertifikat TKDN/P3DN	Wajib memiliki sertifikat TKDN/P3DN Aktif	No. Tanda Sah : 5563/SJ-IND.8/E-TKDN/4/2025
Kesesuaian Produk	Model dan part number harus sesuai dengan sertifikat TKDN	Model sesuai dengan Sertifikat TKDN, Sertifikat TKDN tidak mencantumkan P/N

Komponen	Spesifikasi Minimal	Identitas Barang yang Ditawarkan
Garansi	Minimal 3 tahun resmi dari principal/distributor	3 Years Warranty Parts and Labor OnSite Service
Layanan Purna Jual	Tersedia service center resmi di Indonesia	Tersedia
Dokumen Dukungan	Surat dukungan dari principal/distributor	Surat dukungan dari principal
SLA Layanan	Wajib mencantumkan SLA Layanan	3 Years OnSite Service, Next Business Day (NBD)

Surabaya, 21 Mei 2026

Hormat Kami,

PT. Indonusa Solutama



Gondo Sugiarto

Direktur

JADWAL DAN JANGKA WAKTU PELAKSANAAN

Paket Pengadaan : Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026

PPK : Direktorat Teknologi Digital Universitas Terbuka

Waktu Pelaksanaan : 14 (Empat Belas) Hari Kalender

No	Uraian Pekerjaan	Pelaksanaan 14 (Empat Belas) Hari Kalender													
		(Dalam Hari)													
		1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	Pemesanan Barang														
2	Ceking dan Persiapan														
3	Pengiriman Barang														
4	Pemeriksaan Barang														
5	Serah Terima Barang														

Surabaya, 21 Mei 2026

Hormat Kami,

PT. Indonusa Solutama



Indonusa Solutama

Gondo Sugiarto

Direktur

SURAT PERNYATAAN KESANGGUPAN

No. QISP.01-260520

Saya yang bertanda tangan di bawah ini :

Nama : Gondo Sugiarto

Jabatan : Direktur

Dalam hal ini bertindak untuk dan atas nama :

Perusahaan : PT. Indonusa Solutama

Alamat : Ruko Palacio Blok B-20, Jalan Nginden Semolo No. 42, Kel. Nginden Jangkungan, Kec. Sukolilo, Kota Surabaya, Provinsi Jawa Timur 60118

Menyatakan :

Kesanggupan dan komitmen kami dalam menjalankan tugas dan tanggung jawab sebagai penyedia untuk menyelesaikan pekerjaan Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026 sesuai dokumen pengadaan, dengan detail barang sebagai berikut :

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Sertifikat TKDN/P3DN	Wajib memiliki sertifikat TKDN/P3DN Aktif	No. Tanda Sah : 5563/SJ-IND.8/E-TKDN/4/2025
Kesesuaian Produk	Model dan part number harus sesuai dengan sertifikat TKDN	Model sesuai dengan Sertifikat TKDN, Sertifikat TKDN tidak mencantumkan P/N
Garansi	Minimal 3 tahun resmi dari principal/distributor	3 Years Warranty Parts and Labor OnSite Service
Layanan Purna Jual	Tersedia service center resmi di Indonesia	Tersedia
Dokumen Dukungan	Surat dukungan dari principal/distributor	Surat dukungan dari principal
SLA Layanan	Wajib mencantumkan SLA Layanan	3 Years OnSite Service, Next Business Day (NBD)

Demikian surat pernyataan kesanggupan ini dibuat untuk dipergunakan sebagaimana mestinya. Atas perhatiannya kami ucapkan terima kasih.

Surabaya, 21 Mei 2026

PT. Indonusa Solutama



Indonusa Solutama

Gondo Sugiarto
Direktur



acer

PT Acer Indonesia
The Plaza Office Tower 42th Floor
Jl. M.H. Thamrin kav 28-30
Jakarta 10350 - Indonesia

Telephone : +62 21 2992-2345
Facsimile : +62 21 2992-2346
www.acer.co.id

18 Mei 2026
No. 033A/CB/COMM/AF-JS/V/2026

Kepada Yth.

Pokja Pemilihan Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026
Gd. BKUK It 2, Universitas Terbuka, Jl. Cabe Raya- Pondok Cabe, Pamulang, Tangsel

SURAT KETERANGAN PEMBERIAN DUKUNGAN

Dengan hormat,

Dengan surat ini dinyatakan bahwa PT Acer Indonesia, selaku Principal untuk semua produk Acer di Indonesia, yang berkedudukan di The Plaza Office Tower Lantai 42, Jl. M. H. Thamrin Kav. 28-30, Jakarta 10350, memberikan dukungan kepada:

PT. Indonusa Solutama
Ruko Palacio Blok B-20, Jalan Nginden Semolo No. 42, Kel. Nginden Jangkungan,
Kec. Sukolilo, Kota Surabaya, Provinsi Jawa Timur 60118

sehubungan dengan kegiatan prajual dan purnajual untuk semua layanan dan produk asli Acer untuk keperluan proyek di bawah ini:

Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026

Surat ini berlaku untuk pembelian produk Acer asli dengan tipe produk Acer Travelmate P214 yang diadakan oleh PT. Indonusa Solutama. PT Acer Indonesia dengan ini menyatakan akan memberikan jaminan atas suku cadang sesuai jenis produk yang dibeli dari PT. Indonusa Solutama.

Nomor seri produk wajib disampaikan kepada PT Acer Indonesia sebagai laporan agar garansi produk dapat berlaku. Masa garansi dimulai sejak dilakukannya inspeksi dan diterimanya barang di lokasi proyek dengan sepengetahuan Acer.

Garansi atas produk tersebut di atas akan berakhir jika ditemukan adanya produk atau suku cadang buatan pihak ketiga yang tidak disertifikasi Acer terpasang pada produk Acer terkait.

PT Acer Indonesia berhak menarik kembali surat ini jika Mitra tersebut di atas dipandang tidak memenuhi ketentuan yang ditetapkan oleh PT Acer Indonesia. Dengan ditariknya kembali surat ini, dukungan dan garansi yang diberikan berdasarkan surat ini menjadi batal.

Hormat kami,
PT ACER INDONESIA



Rudy Sumadi
Commercial Sales Director



acer

PT Acer Indonesia
The Plaza Office Tower 42th Floor
Jl. M.H. Thamrin kav 28-30
Jakarta 10350 - Indonesia

Telephone : +62 21 2992-2345
Facsimile : +62 21 2992-2346
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18 Mei 2026
No. 033Ai/CB/COMM/AF-IS/V/2026

Kepada Yth.
Pokja Pemilihan Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026
Gd. BKUK It 2, Universitas Terbuka, Jl. Cabe Raya- Pondok Cabe, Pamulang, Tangsel

Proyek: **Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026**

PERNYATAAN TENTANG PELAYANAN PURNAJUAL

Kami dengan ini menyatakan:

1. Memberikan jaminan garansi (suku cadang dan purna jual) untuk produk Acer Travelmate P214 selama 3 (tiga) tahun Onsite sejak tanggal inspeksi dan diterimanya barang di lokasi Proyek.
2. Jaminan garansi dinyatakan sah dan berlaku bila daftar nomor seri dan copy/scan DO telah di terima oleh PT Acer Indonesia paling lambat 14 hari kerja sejak unit diterima pelanggan. Data bisa dikirim ke acerpeduli@acer.com dengan subjek Aktivasi Garansi (Nama Perusahaan/Proyek)
3. Surat jaminan garansi peralatan akan diserahkan bersama dengan peralatan yang dikirimkan ke lokasi proyek.
4. Menyediakan semua komponen, suku cadang, pelengkap, tambahan atau *consumable part* untuk peralatan, selama masa jaminan garansi
5. Menjamin ketersediaan komponen/suku cadang selama 3 (tiga) tahun sejak tanggal pembelian.

Terima kasih banyak atas perhatian dan kerja sama Bapak/Ibu.

Hormat kami,
PT ACER INDONESIA



Rudy Sumadi
Commercial Sales Director

Acer Service Network Per Jan 2026

Data jaringan dapat berubah tanpa pemberitahuan terlebih dahulu



1. Acer Customer Service Center (ACSC)

No	Province	Name	City	Address	Call Center Number	Operating Days	Operating Hours (Local Time)	Brand
1	Bali	ACSC Denpasar	Denpasar	Ruko Agung Raya - Kavling 18, Jl. Teuku Umar No. 200	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
2	Jawa Tengah	ACSC Purwokerto	Purwokerto	Jl. Overste Isdiman no 534	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
3		ACSC Semarang	Semarang	Jl. MT Haryono no 427 - 429, Jagalan, Semarang Tengah, Kota Semarang, Jawa Tengah 50241	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
4	Jawa Timur	ACSC Surabaya	Surabaya	Jl. Kusuma Bangsa no. 25D	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
5	Jawa Barat	ACSC Bandung	Bandung	Jl. Malabar no 57, Bandung	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
6		ACSC Bekasi	Bekasi	Kompleks Ruko Bekasi Mas Blok C No. 15, Jl. Jend Ahmad Yani Bekasi Selatan	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
7		ACSC Cirebon	Cirebon	Jl Panjunan No 102 C, Lemah Wungkuk Cirebon	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
8	DI. Yogyakarta	ACSC Yogyakarta	Yogyakarta	Ruko Casa Grande No.17, Jl. Ring Road Utara - Sleman	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
9	Jakarta	ACSC Fatmawati	Jakarta	Ruko ITC Fatmawati Unit No.7, Jl. RS Fatmawati No.39	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
10		ACSC Mangga Dua Square	Jakarta	Ruko Mangga Dua Square Blok H 28 -29, Jl. Gunung Sahari Raya 1	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
11	Lampung	ACSC Lampung	Lampung	Jl. Teuku Umar No. 157 Kedaton	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
12	Riau	ACSC Pekanbaru	Pekanbaru	Jl. Tuanku Tambusai No. 790	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
13	Sumatera Utara	ACSC Medan	Medan	Komplek Graha Niaga, Jl. Bambu II no A-9, Kelurahan Silalas	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
14	Sumatera Selatan	ACSC Palembang	Palembang	Komplek Pertokoan Palembang Square No.R92, Jl. Angkatan 45 / POM IX	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer
15	Sumatera Barat	ACSC Padang	Padang	Jl. Veteran, No 75 C	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
16	Kalimantan Selatan	ACSC Banjarmasin	Banjarmasin	Jl. Gatot Subroto No. 10C	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
17	Sulawesi Utara	ACSC Manado	Manado	Jl. A.J. Sondakh 1 Kawasan Megamas ruko Blok Smart 2 no 2,Titiwungen Selatan., Kec. Sario, Manado 95111	1500 155	Monday - Saturday	Mon - Saturday 8.30 am - 4.30 pm	Acer
18	Sulawesi Selatan	ACSC Makassar	Makassar	Jl. Opu Daeng Risadju No.11A, Kunjung Mae, Kec. Mariso, Kota Makassar, Sulawesi Selatan 90113	1500 155	Monday - Sunday	Mon - Saturday 8.30 am - 4.30 pm ; Sunday 10 AM - 03.00 PM	Acer

2. Authorized Service Provider (ASP)

No	Province	Name	City	Address	Call Center	Operating Days	Operating Hours	Brand
1	Aceh	ASP Logica Com	Kuala Simpang	Jl. Iskandar Muda No.47 Kuala Simpang, Kabupaten Aceh Tamiang, Propinsi NAD 24475	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
2		ASP Virtual Com	Banda Aceh	Jl. TGK Daud Bereueh No.133A Lampriet - Banda Aceh 23126	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
3	Bali	ASP Indotech	Singaraja	Jl. Ahmad Yani No.55 Singaraja, Buleleng, Bali 81114	1500 155	Monday - Saturday	8.30 am - 6.00 pm	Acer
4		ASP Mitra Mandiri Computer	Negara	Jl. Danau Buyan No.28 Lelateng - Negara, Kab. Jembrana Bali 82214	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
5		ASP Smile Comp	Gianyar	Jl. Bypass Dharma Giri No. 8 Gianyar Bali 80511	1500 155	Monday - Saturday	9.00 am - 4.30 pm	Acer
6	Bangka Belitung	ASP Sentra Computer	Pangkal Pinang	Jl. Ratu Tunggal No.10A RT.04 RW.02 Pangkal Pinang, Bangka Belitung 33135	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
7	Banten	ASP Infonet Tangcity	Tangerang	Tang City Mall Lt. LG Blok C No.27-29, Jl.Jendral Sudirman No.1 Kota Tangerang 15117	1500 155	Monday - Saturday	11.00 am - 7.00 pm	Acer
8		ASP Faras Jaya Abadi	Serang	Jl. Raya Taktakan RT.02/06 No.001 Ciolang Jaya Kel. Panggungjati Kec. Taktakan Kota Serang - Banten 42162 (Sampling Cafe Erpeha)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
9	Jakarta	ASP Rel Global Servisindo	Cengkareng	Ruko Pasar Laris Kosambi Blok G No.2 Jl. Pasar Laris Kosambi, Duri kosambi, Cengkareng (11750)	1500 155	Monday - Saturday	10.00 am - 6.00 pm	Acer
10	Jawa Tengah	ASP Solo - Sadar Jaya	Solo	Jl Majapahit VI no 10, Nayu Barat, Nusukan, Banjarsari, Solo 57135	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
11		ASP Sukses Sejahter Computama (ELS)	Solo	Jl. Hanggowongso No.12 Surakarta	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
12		ASP Juzzi Computer	Wonosobo	Jl. Manglonsari No.28 Wonosobo Jawa Tengah 56311	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
13		ASP Utama Komputer	Kebumen	Jl.HM.Sarbini No 66 Kebumen	1500 155	Monday - Saturday	9.00 am - 4.30 pm	Acer
14		ASP Irama Mas	Pemalang	Jl.Jendral Sudirman Timur No. 95 Wanarejan Utara Kec. Taman Pemalang - Jawa Tengah 52361 (Sebelah Barat Toko Elger)	1500 155	Monday - Saturday	9.00 am - 4.30 pm	Acer
15		ASP Micro Computer	Magelang	Jl. Tidar no.24 Kemirejo Magelang Tengah (Sebelum RSU Tidar), Magelang 56126	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer

No	Province	Name	City	Address	Call Center Number	Operating Days	Operating Hours (Local Time)	Brand
16	Jawa Tengah	ASP Ananda Computer Purwodadi	Purwodadi	Jl. R. Suprpto No.74, Purwodadi Kab. Grobogan, Jawa Tengah 58111 (Depan Luwes Purwodadi)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
17		ASP Pati IT Klinik	Pati	Jl. Kolonel Sunandar (Utara Stadion Joyokusumo) Pati Jawa Tengah 59163	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
18		ASP Primakom	Sragen	Ruko PRIMAKOM CCTV, Lt.2 Jl. Asahan No.5, Mageru Sragen Tengah - Jawa Tengah 57211	1500 155	Monday - Friday	8.30 am - 4.00 pm	Acer
19		ASP ITSC	Kudus	Jl. Letkol TIT Sudono No.11 , Kel. Wergokulon Kudus 59318	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
20		ASP TCC Tegal	Tegal	Jl. Raya Kajen No. 20 Talang - Tegal Jawa Tengah 52193	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
21		ASP XP Computer	Boyolali	Jl. Merbabu No. 18 Siswodipuran Boyolali Jawa Tengah 57311	1500 155	Monday - Saturday	8.30 am - 6.00 pm	Acer
22	Jawa Timur	ASP Datascrip Madiun	Madiun	Jl. Ring Road Barat Ruko Rado Trade Center RA-19 Madiun	1500 155	Monday - Friday	8.30 am - 4.00 pm; Saturday 08.00 AM - 02.00 PM	Acer
23		ASP Blimakom	Madiun	Jl.D.I.Panjaitan No.20 Kel. Pandean Kec.Taman	1500 155	Monday - Saturday	8.30 am - 4.30 pm	Acer
24		ASP Maju Bersama	Madiun	Jl. Pahlawan, 38-40 Plaza Madiun Lantai 1 (Sisi Utara) Madiun Jawa Timur 63121	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
25		ASP Device Com Jember	Jember	Jl. PB. Sudirman No. 97 Kel. Jemberlor Kec. Patrang, Kab. Jember Kota Jember - Jawa Timur 68118	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
26		ASP Malang - Gading Murni	Malang	Jl. Bondowoso No. 43, Kav 4 RT. 010/002, Kel. Gading Karsl, Kec. Klojen Malang 65115	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
27		ASP Calosa Global Malang	Malang	Jl. Mayjen Panjaitan No.06 RT.04 RW.011 Kec. Klojen , Kel. Penanggungan Malang - Jawa Timur 65113	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
28		ASP Sidodadi Komputer	Jombang	Jl.Pahlawan No.69 Kepajen, Jombang	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
29		ASP Adi Wahana	Kediri	Ruko Hayam Wuruk Trade Center Blok D-5, Kec. Kota Kediri	1500 155	Monday - Saturday	10.00 am - 4.00 pm	Acer
30		ASP tentrem Jaya/Maju Mapan	Kediri	Jl. Kilsuci Ruko Gardenville A9-A10 Kel. Jamsaren Kec. Pesantren Kota Kediri - Jawa Timur 64312	1500 155	Monday - Saturday	09.00 am - 4.00 pm	Acer
31		ASP Prima Tech Kediri	Kediri	Jl. Suparjan Mangunwijaya No.2A Kel. Mojoroto Kec. Mojoroto Kota Kediri - Jawa Timur 64112	1500 155	Monday - Saturday	09.00 am - 4.00 pm	Acer
32		ASP One Central (Harapan Indo sentosa)	Tulungagung	Jl. Mayor Sujadi No. 79B Jepun (Barat Indomaret Jepun) Tulungagung 66218	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
33		ASP Lab Persada	Lumajang	Jl. Cokrosudjono No. 37 RT. 008 / 001 Kel. Jogoyudan Kec. Lumajang Kab. Lumajang, Jawa Timur 67315 (Perempatan Belakang BNI Alun-Alun Lumajang)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
34	Jawa Barat	ASP Infonet Bogor	Bogor	Plaza Jambu 2 Lt.Semi Dasar Blok A11 No.1 & 8 Jl. Ahmad Yani Bantarjati, Kec.Bogor Utara, Kota Bogor - Jawa Barat 16153	1501 155	Sunday - Saturday	11.00 am - 19.00 pm	Acer
35		ASP Gerai Servis Indonesia	Bogor	Jl. KHR Abd. Bin M. Nuh, Kel. Curug Mekar, Kec. Bogor Barat, Kota Bogor	1501 155	Sunday - Saturday	09.00 am - 16.00 pm	Acer
36		ASP Megatama Solusindo	Karawang	Jl. Arief Rahman Hakim No.10B Karawang Barat	1501 155	Sunday - Saturday	10.00 am - 17.00 pm	Acer
37		ASP Sentral Komputer Cikarang	Cikarang	Blok A, Jl. Kasuari Raya No.15, Rt.014/Rw.007, Mekarmukti, Kec. Cikarang Utara, Kabupaten Bekasi, Jawa Barat 17530	1501 155	Sunday - Saturday	10.00 am - 17.00 pm	Acer
38		ASP Infonet Depok	Depok	Jl. Margonda Raya NO.450-451 Pondok Cina , Kec. Beji - Kota Depok 16424	1501 155	Sunday - Saturday	10.00 am - 17.00 pm	Acer
39		ASP Planet Computer	Tasikmalaya	Ruko Tasik Indah Plaza No.36 Jl. H. Zaenal Mustofa Tasikmalaya 46115	1500 155	Monday - Saturday	8.30 am - 4.00 pm	Acer
40		ASP Putri Computer (fastabc)	Purwakarta	Jl. Ibrahim Singadilaga No.64 (koncara) Purwakarta 41115	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
41		ASP RNY Computer	Sukabumi	Jl. Ahmad Yani No.216/232,Sukabumi,43131	1500 155	Monday - Saturday	9.00 am - 5.30 pm	Acer
42		ASP Digicom	Cianjur	Jl. Moch. Ali No.62 Kota Cianjur Jawa Barat	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
43		ASP Eleven Shop	Jambi	Jl. Gatot Subroto No.10 Jambi 36134	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
44	Lampung	ASP Zona Comp	Kota Metro	Jl. AH.Nasution Blok A No.67 Yosorejo Kota Metro Lampung 34112	1500 155	Monday - Saturday	8.30 am - 4.30 pm	Acer
45		ASP Ada Comp	Metro Pusat	Jl. Imam Bonjol No.99 Hadimulyo 22, Metro Pusat - Lampung 34111	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
46	Bengkulu	ASP Wlra Computer	Bengkulu	Simpang 4 Lampu Merah Jl. Semangka Raya No.02 Kel. Panorama Kec. Singaran Pati Kota Bengkulu 382224	1500-155	Monday - Saturday	9.00 am - 5.00 pm	Acer
47		ASP Biru Komputer	Bengkulu	Jl. MT Haryono No.19B Kel Pengantungan Kec. Ratu Samban Kota Bengkulu 38118	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
48	Kepulauan Riau	ASP Karya Mura Niaga (KMN)	Batam	Komp. Mahkota Raya Blok C 1&2, Batam Kota, Kota Batam, Teluk Terling, 29444	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
49		ASP Crystal Com	Batam	Komplek Galaxy Blok A No.7-10 , Jl. Imam Bonjol , Kampung Utama Batam 29444	1500 155	Monday - Thursday	11.30 am - 5.00 pm	Acer
50		ITSC Batam	Batam	Townhouse Nicco Residence Blok B5 No.3 Sadai, Kec. Bengkong, Kota Batam Kepulauan Riau 29432	1500 155	Monday - Thursday	11.30 am - 5.00 pm	Acer
51	Sumatera Utara	ASP D-Com	Nias	Jl. Diponegoro No. 136 Gunung Sitoli Nias Sumatra Utara 22815	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
52		ASP F3I Computer	Kisaran	Jl. Hos Cokroaminoto No.147 Kisaran 20111	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
53		ASP Intan Computer	Kisaran	Jl. Imam Bonjol No.97 Kisaran 20111	1500 155	Monday - Sunday	9.00 am - 5.00 pm	Acer
54		ASP Edison Computer	Pematang Siantar	Jl.Merdeka No.82 Kota Pematang Siantar Sumatera Utara	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
55	Sumatera Selatan	ASP Digicom	Baturaja	Jl. Jendral Ahmad Yani No.14B Air Karang Tanjung Baru Baturaja Timur Ogan Komering Ulu Sumatra Selatan 32112	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer



No	Province	Name	City	Address	Call Center Number	Operating Days	Operating Hours (Local Time)	Acer
56	Kalimantan Tengah	ASP CellComp Palangkaraya	Palangkaraya	Jl. Yos Sudarso No.75 Kec. Jekanraya Palangkaraya Kalimantan Tengah 73112	1500 155	Monday - Friday	8.30 am - 5.00 pm	Acer
57		ASP Cellcomp Sampit	Sampit	Jl. A.Yani No.89, Kel.MB Hulu, Kabupaten Kotawaringin Timur	1501 155	Monday - Friday	9.00 am - 5.00 pm	Acer
58		ASP Cellcomp Pangkalan Bun	Pangkalan Bun	Jl. Pangeran Diponegoro RT. 01 Desa/Kel.Madurejo Kec.Arut Selatan (Samping Pom Bensin Rasyid), 74112	1502 155	Monday - Friday	9.00 am - 5.00 pm	Acer
59		ASP Anugrah Notebook	Palangkaraya	Jl. RTA. Milono NO11.B KM.1,5 Kel. Langkal Kec. Pahandut Kota. Palangkaraya 73111	1500 155	Monday - Saturday	8.30 am - 4.00 pm	Acer
60	Kalimantan Timur	ASP Balikpapan	Balikpapan	Jl. Ahmad Yani Kelurahan Gunung Sari Ilir 217 - Rt.56 Balikpapan Tengah - Kalimantan Timur 76121 (Seberang Restoran Shangrilla)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
61		ASP Masterpiece/ Green Computer	Samarinda	Jl. Untung Suropati - Komplek Ruko Mahakam Square Blok C No.11, Samarinda - Kalimantan Timur 75126	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
62		ASP Bintang Jaya	Samarinda	Jl. Gatot Subroto No.57 RT.29 -+ 35 meter dari ex Hotel Golden Samarinda Kel. Sungai Pinang Kota Samarinda Kalimantan Timur 75242	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
63		ASP Aringgo Samarinda	Samarinda	Jl. A. Wahab Syahrani No.34 RT.25 Gn. Kelua Kel.Alr Hitam Kec.Samarinda Ulu, Kota Samarinda 75124	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
64		ASP Sendawar Komputer	Bontang	Jl. P. Suryanata No.26 RT.12 Kec.Bontang Utara - 75312	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
65	Kalimantan Barat	ASP Pontianak	Pontianak	Jln Dr. Setia Budi No.97A Pontianak - KalBar 78117	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
66		ASP Metro Computer	Pontianak	Jl. Gajah Mada No.87, Pontianak	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
67		ASP Central Computer Singkawang	Singkawang	Jl. Yohana Godang RT.001 RW.007 No.1 Kel.Pasiran Kec.Singkawang Barat,Kota Singkawang 79123	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
68	Kalimantan Utara	ASP Starcom Tarakan	Tarakan	Jl.Jend Sudirman B4 - Komplek Pertokoan THM, Tarakan - Kalimantan Utara 77112	1500 155	Monday - Friday	9.00 am - 4.00 pm	Acer
69	Sulawesi Tengah	ASP Shunu	Palu	Jl. Gunung Loli No. 31 Kec. Palu Timur Kel. Lolu Utara Sulawesi Tengah 94235	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
70		ASP Global Ichitekno	Luwuk Banggai	Jl. Jendral Sudirman No.58 Kelurahan Kompo Kec.Luwuk Kab.Banggai Kota Luwuk 94713	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
71	Sulawesi Tenggara	ASP Dharma Inti	Kendari	Jl. Dr Sam Ratulangi no 132B, Kemaraya Sulawesi Tenggara 93117	1500 155	Monday - Saturday	9.00 am - 6.00 pm	Acer
72		ASP Mentari Computindo	Kendari	Jl. DR. Sam Ratulangi No.14 Kendari - Sulawesi Tenggara 93000	1500 155	Monday - Saturday	8.30 am - 5.00 pm	Acer
73		ASP RC Comp	Raha	Jl. Gatot Subroto (Depan Polsek Katobu) Kel. Wamponiki Kota Raha kab. Muna Sulawesi Tenggara 93614	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
74		ASP Trans Digital	Bau Bau	Jl. Anoa No.17a Kel Kadolomoko kec Kokalukuna Baubau Sulawesi Tenggara (Samping toko Bayur)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
75	Sulawesi Selatan	ASP Master Comp	Sengkang	Jl. Sulawesi No 15 Wajo - Sengkang Sulawesi Selatan - 90912	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
76	Sulawesi Barat	ASP Mahadewa	Mamuju	Jl. Jend. Sudirman Kav.10 No.2 Kel. Simboro Kec. Simboro Kepulauan Kab. Mamuju Sulawesi Barat. 91512	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
77		ASP ICS Center	Polewali	Jl. H. Andi Depu No. 54b (Samping Pegadalan Polewali) Lantora, Polewali, Kab. Polewali Mandar, Sulawesi Barat 91313	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
78	Gorontalo	ASP Square Computer	Gorontalo	Jalan S. Parman No.38 Kota Gorontalo, 96111, Gorontalo	1500 155	Monday - Saturday	9.00 am - 5.30 pm	Acer
79		ASP Rocky Mitra Sukses / Rejeki Mitra Sejahtera	Gorontalo	Jl. S. Parman No. 45, Gorontalo 96111	1500 155	Monday - Saturday	9.30 am - 5.00 pm	Acer
80	Maluku	ASP hi.Tech Computer	Ambon	Jl. Imam Bonjol No. 12 Ambon, Sulawesi Tengah 94111	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
81	Maluku Utara	ASP Giga Computer	Ternate	Jln. Merdeka 08. Santlong, Kecamatan Ternate Tengah	1500 155	Monday - Saturday	9.00 am - 5.00 pm (Collection Point)	Acer
82	Nusatenggara Barat	ASP Indoraya Computer / Dual Rizky	Mataram	Jln. Hosokroaminoto No.51C, Cemara Kel. Monjok Barat Kec. Selaparang Mataram 83126	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
83		ASP Sentral Muslim	Bima	UD Sentral Muslim Jl. Soekarno-Hatta No.77 Rabangodu - Kota Bima NTB 84113	1500 155	Monday - Sunday	10.00 am - 8.00 pm	Acer
84	Nusa Tenggara Timur	ASP Kharisma Komputer	Kupang	Jl. W.J. Lamentik No.27 Oebobo, Kupang	1501 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
85	Papua Barat Daya	ASP Toho Komputer	Sorong	Jl.Pramuka No.2C (Depan POLRESTA), Sorong	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
86	Papua Barat	ASP Wicom Computer	Manokwari	Jl. Trikora No. 135, Wosi, Manokwari - Papua	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
87		ASP iTech	Manokwari	Jl. Drs Esau Sesa (Samping Toko Baju Rahmat / X Advertising) Manokwari Barat	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
88	Papua	ASP Shalom Computer	Jayapura	Jl. Raya Sentani No.32 (samping apotik matahari) Kel. Hedam Kec. Kota Baru Jayapura Papua 99352	1500 155	Monday - Saturday	9.00 am - 4.00 pm	Acer
89		ASP Master Komputer	Jayapura	Jl.Percetakan Negara No.94, Jayapura 94111	1500 155	Monday - Saturday	10.00 am - 4.00 pm	Acer
90		ASP HGCOM Blak	Blak	Jl. Sisingamangaraja Kel. Waupnor, Kec. Blak Kota, Kab. Blak Numfor Papua 98515 (Ruko Buton Angkatan Laut, Depan Paskhas)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
91	Papua Selatan	ASP Vitta Indah Seluler (Vitta Cell)	Merauke	Jl. Raya Mandala No. 209 Merauke - Papua Selatan 99614 (Samping Bank Muamalat)	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer
92	Timor Leste	ASP Visi Mitra	Dili	Kuluhun 57	1500 155	Monday - Saturday	9.00 am - 5.00 pm	Acer



3. Acer Onsite Point

No	Province	Name	City	Address	Call Center	Operating Days	Operating Hours	Brand
93	Jakarta	Sentral Komputer Artha Gading	Jakarta	Mall Artha Gading Lantai GF/A2 No.226. Jl. Artha Gading Selatan No.1 Kelapa Gading	1500 155	Monday - Saturday	11.00 am - 5.00 pm	Acer
94	Banten	Vicmic Indonesia	Tangerang	Ruko Paramount 5th Avenue A9. Gading serpong, kelapa dua, Kab.Tangerang, Banten	1500 155	Monday - Saturday	10.00 am - 5.00 pm	Acer
95	Jakarta	Sentral Komputer Penggilingan	Jakarta	Taman Pulo Indah, Jl. Manggis Blok M No. 34, Kel. Penggilingan, Kec. Cakung, Jakarta Timur	1500 155	Monday - Saturday	10.00 am - 5.00 pm	Acer

Keterangan

* ACSC ACSC /Acer Service center

** ASP Authorized Service Provider (dikelola partner)

*** Acer Collection Point - Perbaikan dilakukan di lokasi collection point oleh Teknisi Onsite ACSC Terdekat

**** Data jaringan dapat berubah tanpa pemberitahuan terlebih dahulu

113 Lokasi, 95 Kota, 36 Provinsi, 1 Timor Leste), 514 onsite coverage

Jakarta, 19 Mei 2026
Nomor : 040/COMM/OTH/AF/V/2026
Lampiran: 1 (satu) dokumen

Kepada Yth.

Pokja Pemilihan Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026
Gd. BKUK It 2, Universitas Terbuka, Jl. Cabe Raya- Pondok Cabe, Pamulang, Tangsel

Perihal : Informasi Sertifikat TKDN Produk Acer TravelMate P214

Dengan hormat,

Bersama ini kami, PT Acer Indonesia, selaku prinsipal untuk produk Acer group di Indonesia, menerangkan bahwa Sertifikat TKDN untuk produk Acer TravelMate P214 tidak mencantumkan informasi Part Number (P/N) Produk secara khusus. Sertifikat TKDN tersebut merujuk pada tipe dan spesifikasi produk sebagaimana tercantum dalam sertifikat dimaksud.

Untuk melengkapi keterangan diatas, bersama surat ini kami lampirkan Sertifikat TKDN produk Acer TravelMate P214 sebagai referensi.

Demikian keterangan ini kami sampaikan untuk dapat dipergunakan sebagaimana mestinya.

Terima kasih atas perhatian dan kerjasamanya.

Hormat kami,
PT. ACER INDONESIA



Riko Gunawan
Product and Solution Director



**Kementerian
Perindustrian**
REPUBLIK INDONESIA



SERTIFIKAT TINGKAT KOMPONEN DALAM NEGERI

Sesuai dengan Peraturan Menteri Perindustrian No. 22 Tahun 2020 Tentang Ketentuan Dan Tata Cara Penghitungan Nilai Tingkat Komponen Dalam Negeri Produk Elektronika Dan Telematika, hasil verifikasi atas capaian Tingkat Komponen Dalam Negeri (TKDN) adalah sebagai berikut:

Jenis Produk	:	Notebook
Tipe	:	Travelmate P214
Spesifikasi	:	Core i5/8GB/512GB/14 Inchi/Windows
Kode HS	:	84713020
Merk	:	acer
Nilai TKDN	:	29,08%
Terbilang	:	Dua puluh sembilan koma nol delapan persen
Standard Produk	:	-
Sertifikat Produk	:	-
No. Laporan	:	RPT123000451000049471

yang telah ditandatangani oleh Kementerian Perindustrian dan berlaku 3 tahun terhitung sejak tanggal tanda sah,
diberikan kepada:

Nama Perusahaan:	PT Acer Manufacturing Indonesia
Alamat	Jl. Marunda Makmur Kawasan Pergudangan Marunda Center Blok T6 No.10, Saga'a Makmur, Tarumajaya, Kabupaten Bekasi, Jawa Barat
NPWP	03.203.416.7-076.000
Jenis Industri	Industri Komputer Dan / Atau Perakitan Komputer (KBLI: 26210)
No. Tanda Sah	5563/SJ-IND.8/E-TKDN/4/2025

Jakarta, 22 April 2025
Kepala Pusat Peningkatan Penggunaan Produk Dalam Negeri

Heru Kustanto





**Kementerian
Perindustrian**
REPUBLIK INDONESIA



SERTIFIKAT TINGKAT KOMPONEN DALAM NEGERI

Sesuai dengan Peraturan Menteri Perindustrian No. 22 Tahun 2020 Tentang Ketentuan Dan Tata Cara Penghitungan Nilai Tingkat Komponen Dalam Negeri Produk Elektronika Dan Telematika, hasil verifikasi atas capaian Tingkat Komponen Dalam Negeri (TKDN) adalah sebagai berikut:

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Kode HS	:	84713020
Merk	:	acer
Nilai TKDN	:	29,08%
Terbilang	:	Dua puluh sembilan koma nol delapan persen
Standard Produk	:	-
Sertifikat Produk	:	-
No. Laporan	:	RPT123000451000049471

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diberikan kepada:

Nama Perusahaan :	PT Acer Manufacturing Indonesia
Alamat :	Jl. Marunda Makmur Kawasan Pergudangan Marunda Center Blok T6 No.10, Sagara Makmur, Tarumajaya, Kabupaten Bekasi, Jawa Barat
NPWP :	03.203.416.7-076.000
Jenis Industri :	Industri Komputer Dan / Atau Perakitan Komputer (KBLI: 26210)
No. Tanda Sah :	5563/SJ-IND.8/E-TKDN/4/2025

Jakarta, 22 April 2025
Kepala Pusat Peningkatan Penggunaan Produk Dalam Negeri

Heru Kustanto





**Kementerian
Perindustrian**
REPUBLIK INDONESIA



TANDA SAH BOBOT MANFAAT PERUSAHAAN

Sesuai dengan Peraturan Menteri Perindustrian Republik Indonesia Nomor 16/M-IND/PER/2/2011 Tentang Ketentuan dan Tata Cara Penghitungan Tingkat Komponen Dalam Negeri, hasil verifikasi atas Bobot Manfaat Perusahaan (BMP) ditandatangani oleh Kementerian Perindustrian dan berlaku 3 (tiga) tahun terhitung sejak tanggal tanda sah,

Nama Perusahaan : PT Acer Manufacturing Indonesia
Alamat Kantor Pusat : The Plaza Office Tower Lt.42 Jl. MH. Thamrin
Kav.28-30, Gondangdia, Menteng, Kota Jakarta
Pusat, DKI Jakarta, 10350
Alamat Pabrik : Jl. Marunda Makmur Kawasan Pergudangan Marunda
Center Blok T6 No.10, Sagara Makmur, Tarumajaya,
Kabupaten Bekasi, Jawa Barat
NPWP : 03.203.416.7-076.000

dengan rincian penilaian :
Pemberdayaan Usaha Mikro dan Kecil termasuk Koperasi
Kecil melalui Kemitraan 4,50%

Sertifikat OHSAS 18000/ISO 14000 Series 3,00%

Pemberdayaan Lingkungan 4,50%

Fasilitas Pelayanan Purna Jual 3,00%

Total Nilai BMP 15,00%

No. Tanda Sah : 21/SJ-IND.8/E-BMP/3/2025

Jakarta, 17 Maret 2025
Kepala Pusat Peningkatan Penggunaan Produk Dalam Negeri

Heru Kustanto



Jakarta, 18 Mei 2026
No : 037/COMM/OTH/AF/V/2026_Rev

Kepada Yth.

Pokja Pemilihan Pengadaan Laptop SUO di Lingkungan Universitas Terbuka Tahun 2026
Gd. BKUK It 2, Universitas Terbuka, Jl. Cabe Raya- Pondok Cabe, Pamulang, Tangsel

Perihal: Surat Keterangan Ketersediaan Barang

Dengan hormat,

Dengan ini kami, PT Acer Indonesia, selaku *Principal* resmi untuk semua produk komputer Acer di Indonesia, menginformasikan bahwa produk yang kami tawarkan di bawah ini tersedia dengan spesifikasi dan kuantiti sebagai berikut:

Produk	Spesifikasi Produk	Kuantitas
Acer Travelmate P214	Intel® Core i5-1334U (12M Cache, up to 4.6 GHz, 10 Cores) 14 Inch WUXGA IPS (1920 x 1200), Acer ComfyView LED-backlit TFT LCD, Wide Viewing Angle, 16:10, 300 nits 8GB DDR5 Memory 512GB SSD PCIe NVMe SSD Integrated Graphics; 53Wh Li-ion Battery Wi-Fi 6E + Bluetooth 5.3 or above ; HD Camera Fingerprint reader, 65W Type C Adapter Trusted Platform Module (TPM 2.0) Micro SD Card Reader, Windows 11 Home SL Military Grade Durability (MIL-STD 810H) Built-in Ethernet (RJ-45) Port - Gigabit Ethernet Garansi : 3 Tahun Part, 3 Tahun Labour, & 3 Onsite Service Bag Weight : 1.38 kg	912 unit

Demikian surat ini kami buat dan kiranya dipergunakan sebagaimana mestinya. Terima kasih atas perhatian dan kerjasamanya.

Hormat kami,
PT ACER INDONESIA



Riko Gunawan
Product And Solution Director

acer



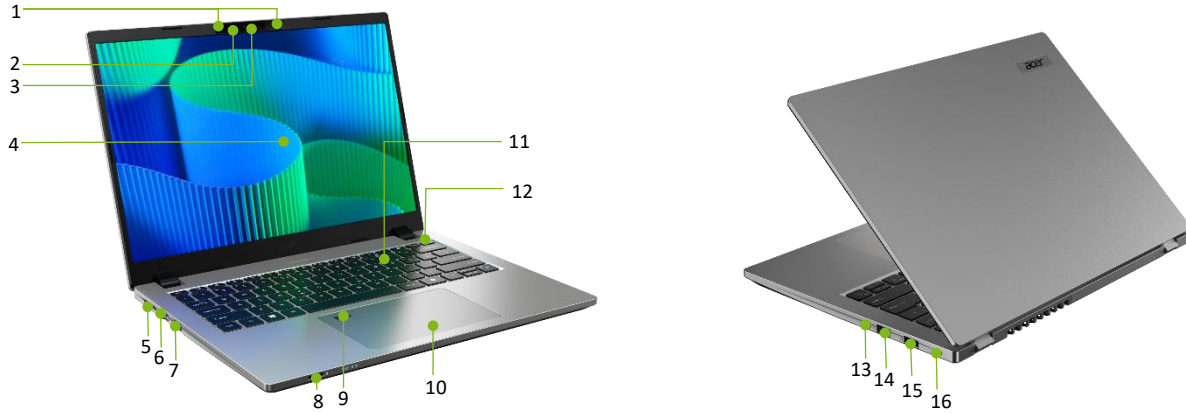
TravelMate P2 14



MIL-STD 810H
Certified

SPECIFICATIONS

TravelMate P214



Product views	1. Microphones 2. Webcam shutter 3. Webcam 4. 14.0" display	5. Two USB® 4 Type-C™ / Thunderbolt™ 4 ports 6. HDMI® 2.1 port with HDCP support 7. USB Type A port with power off USB charging	8. MicroSD card slot 9. Fingerprint reader (optional) 10. Touchpad 11. Keyboard 12. Power button	13. Headset/speaker jack 14. USB Type A port 15. RJ-45 port 16. Kensington lock slot (Nano type)
Operating system¹	Windows 11 Pro (Acer recommends Windows 11 Pro for business.) Windows 11 Home SL			
CPU and chipset¹	Intel® Core™ 7 processor 150U Intel® Core™ 5 processor 120U Intel® Core™ 3 processor 100U Intel® Core™ i5-1334U processor			
Memory^{1, 2, 3}	Dual-channel DDR5 SDRAM support ● Up to 32 GB of DDR5 system memory			
Display ⁴	14.0" display with IPS (In-Plane Switching) technology, WUXGA 1920 x 1200, Acer ComfyView™ LED-backlit TFT LCD ● 16:10 aspect ratio, color gamut NTSC 45%(Typical value) ● Wide viewing angle up to 170 degrees ● Mercury free, environment friendly			
Graphics⁵	Intel® Graphics			
Audio	● Acer PurifiedVoice technology with AI noise reduction in dual built-in microphones. Features include far-field pickup, dynamic noise reduction through neural network, adaptive beam forming, and predefined personal and conference call modes. ● Acer TrueHarmony technology for lower distortion, wider frequency range, headphone-like audio and powerful sound ● DTS® Audio, featuring optimized bass response and micro-speaker distortion prevention			
Storage^{1, 6}	● 256 GB / 512 GB / 1 TB, PCIe Gen4, 16 Gb/s, NVMe ● SSD slot: 1			
Webcam¹	UFC with: ● T-Type HD camera ● Compatible with Windows only ● 720p HD video at 30 fps with Temporal Noise Reduction ● 1280x 720 resolution ● Blue Glass lens ● Dual Mic (33 mm + 33 mm) ● 78 x 3.2 (5.2) x 3 mm			
Wireless and networking¹	WLAN: ● Intel® Wireless Wi-Fi 6E AX211 ● 802.11 a/b/g/n/ac/ax wireless LAN ● Band: 2.4 GHz, 5 GHz, and 6 GHz ● 2x2 MU-MIMO technology ● Support CNVi interface ● Intel® Connectivity Performance Suite (iCPS) WPAN: ● Supports Bluetooth® 5.3 or above ● Supports Bluetooth LE Audio (LC3). LAN: ● Gigabit Ethernet, Wake-on-LAN ready			
Security	● Acer Bio-Protection Fingerprint solution, featuring computer protection ● Discrete Trusted Platform Module (TPM) solution ● BIOS user, supervisor, HDD (OPAL) passwords ● Kensington lock (Nano-type) ● Camera shutter ● Acer ProShield Plus Security Manager includes: (1) Data Protection: File & Folder Encryption and Decryption, Personal Security Drive (2) Data Removal: File Shredding (3) Security Alert: Invalid Access Alert, Security Report			
Dimensions and weight^{1, 7, 8}	Dimensions ● 314.8 (W) x 233.3 (D) x 17.95/19.65 (H) mm (12.39 x 9.19 x 0.71/0.77 inches) Weight ● 1.38 kg (3.04 lbs.) with 3-cell battery pack, one SSD			
Power adapter and battery^{1, 9, 10, 11}	Power adapter ● 3-pin 65 W PD PCR 50%, TCO 9.0 AC adapter Battery: ● 53 Wh 3-cell Li-ion battery ● Supports Fast Charging technology ● For models with WUXGA Panel + SSD Battery life: ● Up to 10.5 hours (based on MobileMark® 2025 test results) ● Up to 14 hours (based on video playback test results) ● Up to 12.5 hours (based on web browsing test results)			
Input and control	Keyboard: ● 80-/88-/84-key Acer keyboard layout with international language support including indicators of CapsLock and F4/Microphone mute Control Keys: ● TravelMate Sense Key, Copilot Key Touchpad: ● Multi-gesture secure touchpad, supporting two-finger scroll; pinch; gestures to open Cortana, Action Center, multitasking; Fingerprint application commands (1) Microsoft Precision Touchpad certification (2) * OceanGlass™ Touchpad ● TravelMate Sense			
Windows Desktop Apps¹²	● Acer Product Registration ● Acer QuickPanel			
System compliance¹³	● ENERGY STAR® ● EPEAT® Gold ● Wi-Fi®			
Warranty	One-year International Travelers Warranty (ITW)			

Note: This specification is based on quick spec (ID:2955-1) (ID:2958-1) (ID:2956-1) (ID:2936-1) provided by PM on 8/12

In a continuing effort to improve the quality of our products, information in this document is subject to change without notice. Images shown are only representations of some of the configurations available for this model. Availability may vary depending on region. As a phenomenon known to thin-film transistors (TFTs), liquid crystal displays (LCDs) commonly exhibit a small number of discoloration dots, as so-called "non-conforming pixels." This phenomenon is a limitation of TFT LCD technology, not a product defect, and as such is not covered by Acer's warranty.

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About Acer

Founded in 1976, Acer is one of the world's top ICT companies with a presence in more than 160 countries. As Acer evolves with the industry and changing lifestyles, it is focused on enabling a world where hardware, software and services will fuse with one another, creating ecosystems and opening up new possibilities for consumers and businesses alike. Acer's 7,500 employees are dedicated to the research, design, marketing, sale, and support of products and solutions that break barriers between people and technology. Please visit www.acer.com for more information.



TravelMate P214-56 Specifications (v10-0-8)		
Category	Description	Footnotes
Operating system 1	Windows 11 Pro (Acer recommends Windows 11 Pro for business.) Windows 11 Home	
CPU and chipset 1	Intel® Core™ i7-1365U processor (12 MB Smart Cache, 1.8 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 5.2 GHz, Intel® vPro™ Eligibility), supporting hybrid core architecture with Performance-core and Efficient-core Intel® Core™ i5-1345U processor (12 MB Smart Cache, 1.6 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 4.7 GHz, Intel® vPro™ Eligibility), supporting hybrid core architecture with Performance-core and Efficient-core Intel® Core™ i5-1334U processor (12 MB Smart Cache, 1.3 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 4.6 GHz), supporting hybrid core architecture with Performance-core and Efficient-core Intel® Core™ 7 processor 150U (12 MB Smart Cache, 1.8 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 5.4 GHz), supporting hybrid core architecture with Performance-core and Efficient-core Intel® Core™ 5 processor 120U (12 MB Smart Cache, 1.4 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 5.0 GHz), supporting hybrid core architecture with Performance-core and Efficient-core Intel® Core™ 3 processor 100U (10 MB Smart Cache, 1.2 GHz Performance-core with Intel® Turbo Boost Technology 2.0 up to 4.7 GHz), supporting hybrid core architecture with Performance-core and Efficient-core	
Memory 1, 2, 3	Dual-channel DDR5 SDRAM support Up to 64 GB of DDR5 system memory using two soDIMM modules Memory Frequency : Up to 5200 MT/s (Notes: with 2 soDIMM slots.)	
Display	14.0" display with IPS (In-Plane Switching) technology, WUXGA 1920 x 1200, Acer ComfyView™ LED-backlit TFT LCD 16:10 aspect ratio, color gamut NTSC 45%(Typical value) Wide viewing angle up to 170 degrees	4

TravelMate P214-56 Specifications (v10-0-8)		
	Mercury free, environment friendly 14.0" display with IPS (In-Plane Switching) technology, WUXGA 1920 x 1200, high-brightness (400nits, typical value) Acer ComfyView™ LED-backlit TFT LCD 16:10 aspect ratio, color gamut sRGB 100%(Typical value) Wide viewing angle up to 170 degrees Mercury free, environment friendly	4
Graphics	Intel® Graphics Graphics Special Technology# • AVC/H.264, HEVC/H.265, VP8, VP9, AV1, MPEG-2, JPEG HW Accelerated Video Decode • AVC/H.264, HEVC/H.265, VP9, MPEG-2, JPEG HW Accelerated Video Encode • OpenGL 4.6 • OpenCL 3.0 • DirectX 12.1	5
Audio	• DTS® Audio, featuring optimized bass response and micro-speaker distortion prevention • Acer Purified.Voice technology with AI noise reduction in dual built-in microphones. Features include far-field pickup, dynamic noise reduction through neural network, adaptive beam forming, and pre-defined personal and conference call modes. • Acer TrueHarmony technology for lower distortion, wider frequency range, headphone-like audio and powerful sound	
Storage	Solid state drive • 256 GB / 512 GB / 1 TB, PCIe Gen4, 16 Gb/s, NVMe • SSD slot: 2 (Notes: 1. Only 40W battery SKU could support 2nd SSD. 2. Specifications/Performance depend on platform design.)	1, 6 1, 6
Webcam 1	Video conferencing UFC with • T-Type USB FHD camera + IR camera • Compatible with Windows only • 1920 x 1080 resolution • 1080p HD video at 60 fps with Temporal Noise Reduction • Dual Mic (33 mm + 33 mm) • 78 x 3.2 (5.2) x 3 mm • Blue glass lens UFC with • T-Type HD camera • Compatible with Windows only • 1280 x 720 resolution • 720p HD video at 30 fps with Temporal Noise Reduction • Blue Glass lens	

TravelMate P214-56 Specifications (v10-0-8)		
		• Dual Mic (33 mm + 33 mm) • 78 x 3.2 (5.2) x 3 mm
Wireless and networking	1	WLAN • Intel® Wi-Fi 6E Wireless LAN • 802.11 a/b/g/n/ac/ax • Band: 2.4 GHz, 5 GHz, and 6 GHz • 2x2 MU-MIMO technology • Intel vPro® Enterprise • Intel® Connectivity Performance Suite (ICPS) • Intel® Wireless Wi-Fi 6E AX211 • 802.11 a/b/g/n/ac/ax wireless LAN • Band: 2.4 GHz, 5 GHz, and 6 GHz • 2x2 MU-MIMO technology • Support CNVi interface • Intel® Connectivity Performance Suite (ICPS) LAN • Gigabit Ethernet, Wake-on-LAN ready WPAN Supports Bluetooth LE Audio (LC3). Supports Bluetooth® 5.3 or above
Security		Acer ProShield Plus security manager includes: • Data Protection: File & Folder Encryption and Decryption, Personal Security Drive • Data Removal: File Shredding • Security Alert: Invalid Access Alert, Security Report Acer Bio-Protection fingerprint solution, featuring computer protection and Windows Hello Certification Discrete Trusted Platform Module (TPM) solution Kensington lock (Nano-type) Camera shutter BIOS user, supervisor, HDD(OPAL) password
Dimensions and weight	1, 7, 8	Dimensions • 314.8 (W) x 233.3 (D) x 17.95/19.65 (H) mm (12.39 x 9.19 x 0.71/0.77 inches) with Metal A Cover Weight • 1.38 kg (3.04 lbs.) with 3-cell battery pack, one SSD • 1.27 kg (2.8 lbs.) with 3-cell battery pack, one SSD (Notes: 1.38kg with 53Wh battery + NTSC45% LCD SKU. 1.27kg with 40Wh battery + sRGB100% LCD SKU.)
Power adapter and battery	1	Power adapter USB Type-C 65 W PD PCR 50%, TCO 9.0 AC adapter • 5 V / 3 A or 9 V / 3 A or 12 V / 3 A or 15 V / 3 A or 20 V / 3.25 A as output power • 90.0 (W) x 51.0 (D) x 28.5 (H) mm (3.54 x 2.01 x 1.12 inches)

TravelMate P214-56 Specifications (v10-0-8)		
	• 192 g ± 10% with 150 cm DC cable • Black color with Acer logo • Brick type AC pins Battery • 56 Wh 3-cell Li-ion battery • For models with WUXGA Panel + SSD Battery life: Up to 11 hours (based on MobileMark® 2025 test results) Up to 15 hours (based on video playback test results) Up to 13.5 hours (based on web browsing test results) • 53 Wh 3-cell Li-ion battery • Supports Fast Charging technology • For models with WUXGA Panel + SSD Battery life: Up to 10.5 hours (based on MobileMark® 2025 test results) Up to 14 hours (based on video playback test results) Up to 12.5 hours (based on web browsing test results) • 40 Wh 3-cell Li-ion battery • For models with WUXGA Panel + SSD Battery life: Up to 8 hours (based on MobileMark® 2025 test results) Up to 11 hours (based on video playback test results) Up to 9.5 hours (based on web browsing test results)	9, 10, 11 9, 10, 12 9, 10, 13
Input and control	Keyboard 80-/81-/84-key Acer keyboard layout with international language support including indicators of CapsLock and F4/Microphone mute 80-/81-/84-key Acer backlight keyboard layout with international language support including indicators of CapsLock and F4/Microphone mute Control Keys Copilot Key TravelMate Sense Key TouchPad Multi-gesture secure touchpad, supporting two-finger scroll; pinch; gestures to open Cortana, Action Center, multitasking; Fingerprint application commands • Windows Hello Certification • Microsoft Precision Touchpad certification • * OceanGlass™ Touchpad (Notes: Spill Resistant Keyboard (based on MIL-STD-810H Method 506.6 Procedure III Drip test))	
Input and output	USB Type-C Two USB Type-C™ ports USB Type-C™ port supporting: • USB4® 40Gbps	

TravelMate P214-56 Specifications (v10-0-8)		
	• DisplayPort over USB-C • Thunderbolt™ 4 • USB charging 5 V; 3 A • DC-in port 20 V; 65 W USB Standard A Two USB Standard-A ports, supporting: • One port for USB 3.2 Gen 1 • One port for USB 3.2 Gen 1 featuring power off USB charging 3.5 mm headphone/speaker jack, supporting headsets with built-in microphone Ethernet (RJ-45) port microSD™ Card reader HDMI® 2.1 port with HDCP support	
Sensors	Hall sensor	
Windows Desktop Apps ¹⁴	In-House • Acer Product Registration • Acer QuickPanel • TravelMate Sense	
Options and accessories	Accessory Support Add-on features for M32 · LED behavior aligned with the host power status · Power button mirrors the host's · System MAC address pass-through to Dock · Wake-On-LAN from Sleep/Hibernate/Off mode · PXE boot via Dock LAN port Support Acer Vero MST Dock M32 · Dimension: 180 (W) x 82 (D) x 24.8 (H) mm ((7.09 x 3.23 x 0.98 inches) · Weight: 232 g (0.52 lbs) · Built with 65% Post-consumer Recycled (PCR) Plastic · Support for one display via DP 1.4; one display via HDMI 2.0 · Support for up to two 4K-60Hz external multi-displays (HBR3 PC supporting DSC) · One USB-C upstream port to host · One USB-C downstream port for device (data only with USB3.2 Gen1) · Two USB-A 3.2 Gen1 (one support BC1.2) · One USB-A 2.0 · Gigabit Ethernet (RJ45) port (1000/100/10Mbps) · Up to 65W power supply delivering to system · Audio Combo Jack · 1 m USB Type-C cable · Support for VESA mount · 90W Power Adapter Support Add-on features for M33 · LED behavior aligned with the host power status	

TravelMate P214-56 Specifications (v10-0-8)		
	· Power button mirrors the host's · System MAC address pass-through to Dock · Wake-On-LAN from Sleep/Hibernate/Off mode · PXE boot via Dock LAN port Support <u>Acer Vero MST Dock M33</u> · Dimension: 180 (W) x 82 (D) x 24.8 (H) mm ((7.09 x 3.23 x 0.98 inches) · Weight: 232 g(0.52 lbs) · built with 65% post-consumer recycled (PCR) plastic · Support two display with DP 1.4, one display with HDMI 2.0 · Support up to three 4K-30Hz external multi-displays (HBR3 PC supporting DSC) · One USB-C upstream port to host · One USB-C downstream port for device (data only with USB3.2 Gen2) · two USB-A 3.2 Gen2 (one support BC1.2) · two USB-A 3.2 Gen1 · Gigabit Ethernet (RJ45) port (1000/100/10Mbps) · Up to 100W power supply delivering to system (65W PD when dock IO port full loaded) · Audio Combo Jack · 1 m USB Type-C cable · support VESA mount · 135W Power Adapter	
System compliance	ENERGY STAR® Wi-Fi® TCO Certified EPEAT® Gold	15
Warranty	One-year International Travelers Warranty (ITW)	
Quality and reliability tests	Military Reliability Test MIL total test items as below. Military Reliability Test: Mechanical Shock, Transit Drop (Packaged) 122 cm (MIL-STD 810H) Military Reliability Test: Mechanical Shock, Transit Drop (Unpackaged) 122 cm (MIL-STD 810H) Military Reliability Test: Vibration (MIL-STD 810H) Military Reliability Test: Sand and Dust (MIL-STD 810F) Military Reliability Test: Humidity (MIL-STD 810H) Military Reliability Test: Rain (MIL-STD 810H) Military Reliability Test: Low Temperature (MIL-STD 810H) Military Reliability Test: High Temperature (MIL-STD 810H) Temperature and humidity Hinge life Weight and pressure Acoustics Spillage	16

TravelMate P214-56 Specifications (v10-0-8)

Free drop	
Shock and vibration	
Electrostatic discharge immunity	
Keyboard-switch life	
MTBF (mean time between failures)	

1. Specifications vary depending on model.
2. Shared system memory may be allocated to support graphics, depending on system memory size and other factors. Actual system memory available to the operating system will be reduced by any memory used by the graphics solution and resources required by the operating environment.
3. Memory speed may vary, depending on the CPU, chipset or memory fitted.
4. All brands and product names mentioned herein include trademarks of their respective companies and are used solely to describe or identify the products.
5. Not all features indicated are supported on all SKUs
6. 1 GB is 1 billion bytes. Actual formatted capacity is less and may vary depending on preloaded materials and operating environment. Acer Recovery Management uses a portion of the stated hard disk capacity as dedicated backup space.
7. Minor variations in system dimensions are possible due to the manufacturing process.
8. Weight may vary depending on product configuration, vendor components, manufacturing variability, and selected options.
9. Listed battery life is based on testing using video playback. The test clip loops and continues to run, without interruption or any other inputs, until the battery is drained. Stated battery life is for comparison purpose only. Actual battery life varies by model, configuration, applications, video chip format and features used. A battery's maximum capacity decreases with time and use. Battery life test configuration: Intel® Core™ 7 processor 150U, Intel® Graphics, WUXGA, SSD only, 16GB of DDR5 memory. Battery life test condition: LCD brightness 150 nits, connected headphones, WLAN off, Bluetooth off and Better Battery Mode on.
10. Listed battery life is based on testing using Web browsing. The test clip loops the loading of 50 selected websites using Microsoft Edge every 30 seconds, until the battery is drained. Stated battery life is for comparison purpose only. Actual battery life varies by model, configuration, applications, video chip format and features used. A battery's maximum capacity decreases with time and use. Battery life test configuration: Intel® Core™ 7 processor 150U, Intel® Graphics, WUXGA, SSD only, 16GB of DDR5 memory. Battery life test condition: 100 nits LCD brightness, 50% speaker volume, WLAN on, Bluetooth on, no WW direct Internet connection.
11. *Actual battery life may vary considerably by specifications, depending on product model, configuration, applications, power management settings, operating conditions, and features utilized. Performance variation also arises based on components in use, which includes but is not limited to the processor, RAM capacity, storage, display and resolution, etc.*
12. The listed battery life is tested by Google according to this formula (the test loops and continues running until the battery is drained): The first 60% of the test period is 1) Browsing: A new web page is loaded every minute. The web page is scrolled down to the first "page fold" (the bottom of the part of a web page that is visible on an average screen – a depth of around 600 pixels) every 10 seconds, then scrolled back up at the same rate. The next 20% of the test period is 2) Email: Gmail is loaded in the foreground tab and audio is streamed from a background tab. The next 10% is 3) Documents: Various Google Docs are loaded. The final 10% is 4) Online Video: A full-screen 720p YouTube video is played

TravelMate P214-56 Specifications (v10-0-8)

13. The listed battery life is tested by Google according to this formula (the test loops and continues running until the battery is drained): The first 60% of the test period is 1) Browsing: A new web page is loaded every minute. The web page is scrolled down to the first "page fold" (the bottom of the part of a web page that is visible on an average screen – a depth of around 600 pixels) every 10 seconds, then scrolled back up at the same rate. The next 20% of the test period is 2) Email: Gmail is loaded in the foreground tab and audio is streamed from a background tab. The next 10% is 3) Documents: Various Google Docs are loaded. The final 10% is 4) Online Video: A full-screen 480p YouTube video is played.
14. Bundled software may vary depending on hardware configuration, OS and regional availability.
15. EPEAT® registration varies by country. See <http://www.epeat.net/> for registration status for each country.
16. *MIL-STD 810G/H is a testing protocol conducted in controlled settings and does not guarantee future performance in all situations. Do not attempt to simulate these tests, as damage resulting from this will not be covered by Acer's standard warranty.*

In a continuing effort to improve the quality of our products, information in this document is subject to change without notice. Images shown are only representations of some of the configurations available for this model. Availability may vary depending on region.

As a phenomenon known to thin-film transistors (TFTs), liquid crystal displays (LCDs) commonly exhibit a small number of discoloration dots, as so-called "non-conforming pixels." This phenomenon is a limitation of TFT LCD technology, not a product defect, and as such is not covered by Acer's warranty.

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About Acer

Founded in 1976, Acer is one of the world's top ICT companies with a presence in more than 160 countries. As Acer evolves with the industry and changing lifestyles, it is focused on enabling a world where hardware, software and services will fuse with one another, creating ecosystems and opening up new possibilities for consumers and businesses alike. Acer's 7,500 employees are dedicated to the research, design, marketing, sale, and support of products and solutions that break barriers between people and technology. Please visit www.acer.com for more information.



TravelMate P214-56 Specifications (v10-0-8)



Appendix

v4-0-4 (Ver. 2)

Webcam

Security

Dimensions and weight

Storage (Notes Changed)

v5-0-5 (Ver. 3)

Dimensions and weight

v7-0-7 (Ver. 4)

Memory

CPU and chipset

v8-0-8 (Ver. 5)

Dimensions and weight

v9-0-8 (Ver. 6)

System compliance

v10-0-8 (Ver. 7)

Wireless and networking

Power adapter and battery